

September 3, 2019

**Boehringer Ingelheim**  
**Animal Health USA Inc.**  
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Dear Doctor,

We wish to inform you we are anticipating a temporary supply interruption of Vetmedin® (pimobendan) and select dosage quantities of Metacam® (meloxicam oral suspension) to begin in mid- to late-September 2019. Impacted Metacam® dosages include 0.5mg/mL 30mL and 1.5mg/mL 32ML.

We are actively and urgently pursuing a number of actions to achieve normalized supply of the products as soon as possible. It is important to note this is not a quality related issue, so any Boehringer-Ingelheim Animal Health products already on the market or in stock are not affected.

Our focus continues to be the health and wellbeing of animals and we understand how important these products are for your patients.

To ensure as much product as possible remains available for patients already under treatment, we ask you to take the following actions:

- **For Vetmedin®:** We ask that you not start any new patients on Vetmedin® until the supply situation is resolved.
- **For Metacam® (meloxicam oral suspension):** We are requesting vets to actively begin switching customers to 10mL and 15mL presentations (of appropriate strengths) as well as consider Previcox® (firocoxib) as a potential alternative solution.

We will allocate product as our current, limited supply permits but we encourage you to consider other available treatment options where appropriate.

We commit to keeping you updated on a regular basis regarding the supply situation of these products. As always, we invite veterinary professionals who have questions to contact your Boehringer Ingelheim representative or the Boehringer Ingelheim Veterinary Technical Solutions team at 1-888-637-4251.

Sincerely,



Randolph Legg  
Head of Pet Vet Business  
Boehringer Ingelheim Animal Health